

# COMSOL Accessibility Conformance Report

## WCAG Edition

(Based on VPAT® Version 2.5)

**Name of Product/Version:** COMSOL Multiphysics® Version 6.4 (initially released November 18, 2025, with updates released February 17, 2026 and March 19, 2026)

**Report Date:** May 28, 2026

**Product Description:** Engineering Simulation Software

The software is used to specify and solve equations encountered in many scientific and engineering fields, such as Partial Differential Equations, Ordinary Differential Equations, and Algebraic Equations, and to access, visualize and analyze the solutions of these solutions.

**Contact Information:** [license@comsol.com](mailto:license@comsol.com)

### Notes:

- The present report covers the COMSOL Multiphysics version 6.4 software and its documentation (referred to below as “Electronic Docs”) and applies to their initial release and subsequent minor updates, versions 6.4 Update 1 and version 6.4 Update 2.

- The Electronic Docs are provided to all users in two forms: an HTML documentation and a ready-for-print PDF documentation, with substantially identical content, so that all functionality of the Electronic Docs can be achieved by two methods. Where Criteria are affected, we have indicated it below.
- The software can be operated via a graphical user interface (GUI) and many of its functionalities can also be performed via instructions typed either in its Application Programming Interface (API) or, within the GUI, in its “Java Shell” capability, so that they can be performed by at least three methods. The GUI, API and Java Shell are available to all users of the software. Where Criteria are affected, we have indicated it below.
- The software is installed on desktop computers at our customers’ premises; it is neither a SaaS solution nor a mobile app. Assistive technologies available to each customer are therefore outside of our control. The present report was prepared under the assumption of that the customer has access to ordinary platform technologies, including assistive technologies commonly present in commercial, governmental or academic settings.
- This report supersedes an earlier version dated November 18, 2025.
- The software and its electronic docs are extensive and address a wide variety of scientific and engineering disciplines. The present VPAT has been completed by a multidisciplinary team of users with deep understanding of the software, its users and their workflows. Should you have any questions regarding the answers contained in the present VPAT, please do not hesitate to reach out to us at the address above.

**Evaluation Methods Used:** Knowledge of the product, manual testing including using various assistive technologies

Some of the technologies used during accessibility evaluation include screen readers (e.g. Windows Narrator), magnification tools (e.g. Windows Magnifier), operating-system display scaling features (e.g. Windows Scaling).

The interpretation of WCAG criteria for desktop software and electronic documentation in this report follows the guidance in WCAG2ICT (<https://www.w3.org/WAI/standards-guidelines/wcag/non-web-ict/>) where relevant.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes ) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Electronic Docs: Partially Supports Software: Partially Supports	<p>Electronic Docs: Images and screenshots contained in the electronic documents commonly include captions or surrounding explanatory text. However, some complex scientific and graphical content may not have fully equivalent text alternatives. Examples include equations and graphs or plots, whose full meaning cannot be conveyed by a text-based equivalent.</p> <p>Software: The software relies heavily on 1D, 2D, and 3D scientific graphics for visualization and interaction. Many graphical outputs can also be represented in the form of text through tables, reports, numerical exports, and can be accessed via a command line mechanism available in the graphical user interface (Java Shell) and the software's API. However, text alone may not always convey the full meaning of certain complex scientific concepts that are commonly communicated in a graphical manner.</p>
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Not applicable/Supports	Electronic Docs: The electronic documentation does not use prerecorded audio or video.

Criteria	Conformance Level	Remarks and Explanations
		Software: The software doesn't use prerecorded audio or video.
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Not applicable/Supports	Electronic Docs: The electronic documentation does not use prerecorded audio or video.  Software: The software doesn't use prerecorded audio or video.
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Not applicable/Supports	Electronic Docs: The electronic documentation does not use prerecorded audio or video.  Software: The software doesn't use prerecorded audio or video.
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Electronic Docs: Partially Supports Software: Partially Supports	Electronic Docs: The software documentation, available in HTML and PDF formats, features structured headings, lists, tables, captions, and section organization. However, some complex scientific figures and graphical relationships may not be fully programmatically determinable by existing assistive technologies or be possible to convey by text alone.  Software: Much of the user interface structure and relationships are exposed through dialogs, forms, trees, tables, and reports. Some complex scientific figures and graphical relationships represented primarily through 1D/2D/3D graphical content may not be fully programmatically determinable by assistive technologies or be possible to convey by text alone.
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Electronic Docs: Supports Software: Supports	Electronic Docs: The documentation is available in HTML and PDF formats with headings, lists, tables, captions, and section structure presented in a logical reading order that can be programmatically determined.  Software: User interface content, including dialogs, forms,

Criteria	Conformance Level	Remarks and Explanations
		model trees, reports, and settings views, is presented in a logical navigation and reading order. Spatial graphical content is supplemented by text-based representations, reports, tables, and keyboard-based access methods.
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Electronic Docs: Supports Software: Supports	Electronic Docs: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound. Software: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound.
<a href="#">1.4.1 Use of Color</a> (Level A)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: While some scientific plots rely on color gradients to convey information, equivalent information is also available through legends, numerical probing, tables, reports, and exports. Also, it should be noted that 1/the software provides various color palettes specifically selected to facilitate use by users with color vision deficiency, e.g. cividis, viridis, and greyscale, and 2/the software allows the user to define additional custom color palettes.
<a href="#">1.4.2 Audio Control</a> (Level A)	Electronic Docs: Not Applicable/Supports Software: Not Applicable/Supports	No audio plays automatically in either the electronic docs or the software
<a href="#">2.1.1 Keyboard</a> (Level A)	Electronic Docs: Not Applicable/Supports Software: Supports	All standard user interface components in the software, for example buttons, input fields, text, lists, tables, and trees, are operable through keyboard interaction and keyboard shortcuts. Certain workflows involving direct manipulation of graphical 1D, 2D, and 3D content (for example sketching and interactive 3D graphics manipulation) are significantly optimized for pointer-

Criteria	Conformance Level	Remarks and Explanations
		based interaction.
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: No known keyboard traps have been identified. Keyboard focus can be moved into and out of user interface components using standard keyboard interaction.
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 and 2.2)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: Most keyboard shortcut keys combine non-printable keyboard keys with character keys. With a few exceptions, for example, to activate keyboard shortcuts (multiply key, minus key and divide key) for expanding or collapsing part(s) of a tree component, the software requires a node of a tree component to have focus.
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Electronic Docs: Not Applicable/Supports Software: Not Applicable/Supports	Electronic Docs and Software: No time-limits are used by the software or its documentation.
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: There is no moving, <u>blinking</u> , scrolling, or auto-updating information that starts automatically.
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Electronic Docs: Not Applicable/Supports Software: Not Applicable/Supports	Electronic Docs and Software: No flashing visual cues are used.
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Not Applicable/Supports	Not Applicable
<a href="#">2.4.2 Page Titled</a> (Level A)	Not Applicable/Supports	Not Applicable
<a href="#">2.4.3 Focus Order</a> (Level A)	Not Applicable/Supports	Not Applicable
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Electronic Docs: Supports Software: Supports	Electronic Docs: The pdf version of the documentation does not use hyperlinks. The HTML version of the documentation includes hyperlinks with descriptive text or sufficient surrounding text to identify their purpose.  Software: Hyperlinks used within the software are very few and provide descriptive text or sufficient surrounding

Criteria	Conformance Level	Remarks and Explanations
		context to identify their purpose.
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 and 2.2)	Electronic Docs: Supports Software: Supports	Electronic Docs: The documentation can be fully operated without any multipoint or path-based gestures. Software: The software is not intended to be used with a touch screen and does not require one to be operated. If a touchscreen is present, all functionalities that can be performed with multipoint or path-based gestures can also be performed with other methods that are one pointer gestures or the keyboard.
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 and 2.2)	Electronic Docs: Supports Software: Supports	
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 and 2.2)	Electronic Docs: Supports Software: Not Applicable/Supports	Electronic Docs: The documentation is available both in HTML format and as PDF files. The PDF documentation comports with the Criterion. The HTML format documentation does not include names for certain interface components such as the forward/back/home buttons. We are investigating addressing this in a future release.
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 and 2.2)	Not Applicable/Supports	Neither the software not the electronic documents can be operated by device motion or user motion.
<a href="#">3.1.1 Language of Page</a> (Level A)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: The user can select to use the graphical user interface in various human languages, which can be programmatically determined
<a href="#">3.2.1 On Focus</a> (Level A)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: When a user interface component receives focus, it does not initiate a change of context.
<a href="#">3.2.2 On Input</a> (Level A)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: It is a major function of the software that changing the setting of a user interface component (a tree component) changes the software content but not context. This behavior is essential.
<a href="#">3.2.6 Consistent Help</a> (Level A 2.2 only)	Not Applicable/Supports	Not Applicable
<a href="#">3.3.1 Error Identification</a> (Level A)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: Errors are most commonly indicated with a text in a dialog box, tool tip, sometimes accompanied by an indicator in a tree.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: Labels, including tooltips, and instructions are available for all features. Additionally, context help is available by clicking a question mark icon in the user interface.
<a href="#">3.3.7 Redundant Entry</a> (Level A 2.2 only)	Electronic Docs: Not Applicable/Supports Software: Not Applicable/Supports	Not Applicable
<a href="#">4.1.1 Parsing</a> (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Electronic Docs: Supports Software: Partially Supports	Electronic Docs: The documentation is available both in HTML format and as PDF files. The PDF documentation comports with the Criterion. The HTML format documentation does not include names for such user interface components as forward/back/home buttons. This is investigated for a future release.  Software: The software uses platform accessibility mechanisms for many standard user interface controls. Certain custom graphical, visualization, and scientific interaction components may not fully expose names, roles, states, or values to assistive technologies. The Java Shell, available in the graphical user interface, and the API, represent alternative methods to perform all functionalities and are accessible to assistive technologies.

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Not Applicable/Supports	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Not Applicable/Supports	Not Applicable
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 and 2.2)	Electronic Documents: Supports Software: Supports	Users can arrange windows and the arranged layout is kept. The software content doesn't restrict its view and operation to a single display orientation.
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 and 2.2)	Not Applicable/Supports	Not Applicable
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Electronic Docs: Supports Software: Partially Supports	Electronic Docs: The documentation is available in HTML and PDF form and inherits the contrast functionality available in web browsers and PDF readers. The PDF documentation comports with the Criterion.  Software: The software supports different color themes including normal, light, and dark theme. The changed settings can be saved in the files created with the software. Some text may have a contrast ratio lower than 3:1 / 4.5:1 against adjacent color(s) while other have a contrast ratio higher than 3:1 / 4.5:1 as required by the Criterion. We are investigating implementing a high contrast color theme in a future version.
<a href="#">1.4.4 Resize text</a> (Level AA)	Electronic Docs: Supports Software: Supports	Electronic Docs: The documentation is available in HTML and PDF form and inherits the text scaling functionality available in web browsers and PDF readers.  Software: The software supports operating-system-level scaling and magnification features (including Windows display scaling and screen magnification tools, and similar capability available on other OSs). Grid-based layouts and resizable windows are designed to maintain usability at increased scaling levels.
<a href="#">1.4.5 Images of Text</a> (Level AA)	Electronic Docs: Supports Software: Supports	Software and Electronic Docs: Some equations are rendered in the form of images that include some characters, and scientific drawings may include characters in combination with sketches of geometries. We do not understand such characters to represent "text" in the sense of Criterion 1.4.5, but if they should

Criteria	Conformance Level	Remarks and Explanations
		be considered text their rendering as part of the above-mentioned equations or sketches is essential.
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 and 2.2)	Electronic Docs: Supports Software: Supports	Software: Users can arrange and maximize windows. The arranged layout is kept. The software doesn't require scrolling in two dimensions unless the content requires two-dimensional layout for usage or meaning.
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 and 2.2)	Electronics Docs: Supports Software: Partially Supports	<p>Electronic Docs: The documentation is available in HTML and PDF form and inherits the contrast functionality available in web browsers and PDF readers. The PDF documentation is in black and white and therefore comports with the Criterion.</p> <p>Software:</p> <p>User Interface Components: The software offers 3 functionally-equivalent desktop color themes for the user to choose from. Depending on the color theme selected by the user, some user interface components can have a contrast ratio lower than 3:1 against adjacent color(s) while other have a contrast ratio higher than 3:1. Additionally, text input fields that are in focus display a caret, providing a sufficiently strong visual indication. We are investigating implementing a high contrast color theme in a future version.</p> <p>Graphical Objects: Low contrast is sometimes an essential feature of the type of scientific plots produced by the software – namely computational results (ie. plots, graphs, etc of scientific data). Nonetheless, users may still change the color settings of those visual outputs by defining customized high-contrast color palettes and/or selecting from existing color palettes to attain their preferred contrast. The changed settings can be saved in the application file.</p>

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 and 2.2)	Electronic Docs: Supports Software: Supports	<p>Electronic Docs: The documentation is available both in HTML format and as PDF files. The PDF documentation is not produced in a mark-up language and therefore supports the Criterion. In addition, no loss of content or functionality has been identified by making the identified changes, where possible, in the HTML documentation.</p> <p>Software: Most text follows the mentioned text style properties. No loss of content or functionality has been identified by making the changes identified by the Criterion, where possible.</p>
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 and 2.2)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: The tooltips are dismissible, hoverable and persistent.
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Not Applicable	Not Applicable
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: Headings and labels, including tooltips, are used consistently throughout the software.
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: All keyboard operable user interfaces have a mode of operation where the keyboard focus indicator is visible.
<a href="#">2.4.11 Focus Not Obscured (Minimum)</a> (Level AA 2.2 only)	Electronic Docs: Not Applicable/Supports Software: Supports	When a user interface component receives keyboard focus, the component focus is not entirely obscured.
<a href="#">2.5.7 Dragging Movements</a> (Level AA 2.2 only)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: Most functionality can be achieved by a single pointer. Some functionality such as rotating a 3D geometry in the Graphics window may be achieved by dragging movements, however, dragging is essential in this case.
<a href="#">2.5.8 Target Size (Minimum)</a> (Level AA 2.2 only)	Electronic Docs: Supports Software: Supports	Electronic Docs: The PDF documentation meets the Criterion. Software: Most target size of user interface components

Criteria	Conformance Level	Remarks and Explanations
		is larger than 24*24 pixels. A few buttons such as Window Positions have smaller target size than 24*24 pixels. Their CSS pixel size is controlled by platform software as well as user-selected resolution and screen scaling. A CSS pixel size of 20*20 can be achieved without loss of functionality.
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Not Applicable	Not Applicable
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Not Applicable	Not Applicable
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Not Applicable	Not Applicable
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Electronic Docs: Not Applicable/Supports Software: Supports	Software: When an error is automatically detected and a suggestion for correction is known, text fields have tooltips that give information on the reason of the errors, providing suggestion for correction.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Not Applicable/Supports	Not Applicable
<a href="#">3.3.8 Accessible Authentication (Minimum)</a> (Level AA 2.2 only)	Electronic Docs: Supports Software: Supports	Electronic Docs: Electronic docs are available with no authentication required. Software: Multiple ways of authentication are supported, where relevant. Password can be remembered by the software.
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 and 2.2)	Electronic Docs: Not Applicable/Supports Software: Partially Support	Software: Upon the user launching a computation, a progress bar is displayed graphically and that same computing progress is also reported on in the form of text in the Progress window, while Probe plots may be updated, gaining focus. We are unaware of an assistive technology capable of presenting the progress to the user without the user bringing it into focus. Two workarounds are available: 1/ if the Log window is brought in focus (which the user would know to do), the user may use assistive technologies to read the progress status there, 2/ the user can use <code>comsol batch</code> from the command line to write solver log output to a file, wherefrom its contents may be accessed by assistive

Criteria	Conformance Level	Remarks and Explanations
		<p>technology.</p> <p>Similarly, during meshing, a progress bar may be displayed that, to our knowledge, is not accessible to assistive technologies.</p>

### Table 3: Success Criteria, Level AAA

Notes: Criteria in this table are not evaluated.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)		
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA)		
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)		
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)		
<a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 and 2.2)		
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA)		
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)		
<a href="#">1.4.8 Visual Presentation</a> (Level AAA)		
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA)		
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)		
<a href="#">2.2.3 No Timing</a> (Level AAA)		
<a href="#">2.2.4 Interruptions</a> (Level AAA)		
<a href="#">2.2.5 Re-authenticating</a> (Level AAA)		
<a href="#">2.2.6 Timeouts</a> (Level AAA 2.1 and 2.2)		
<a href="#">2.3.2 Three Flashes</a> (Level AAA)		
<a href="#">2.3.3 Animation from Interactions</a> (Level AAA 2.1 and 2.2)		
<a href="#">2.4.8 Location</a> (Level AAA)		

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)		
<a href="#">2.4.10 Section Headings</a> (Level AAA)		
<a href="#">2.4.12 Focus Not Obscured (Enhanced)</a> (Level AAA 2.2 only)		
<a href="#">2.4.13 Focus Appearance</a> (Level AAA 2.2 only)		
<a href="#">2.5.5 Target Size</a> (Level AAA 2.1 and 2.2)		
<a href="#">2.5.6 Concurrent Input Mechanisms</a> (Level AAA 2.1 and 2.2)		
<a href="#">3.1.3 Unusual Words</a> (Level AAA)		
<a href="#">3.1.4 Abbreviations</a> (Level AAA)		
<a href="#">3.1.5 Reading Level</a> (Level AAA)		
<a href="#">3.1.6 Pronunciation</a> (Level AAA)		
<a href="#">3.2.5 Change on Request</a> (Level AAA)		
<a href="#">3.3.5 Help</a> (Level AAA)		
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)		
<a href="#">3.3.9 Accessible Authentication (Enhanced)</a> (Level AAA 2.2 only)		

## Legal Disclaimer (COMSOL)

COMSOL Multiphysics is a registered trademark of COMSOL AB. COMSOL Multiphysics® software is licensed pursuant to a license agreement. See [www.comsol.com/sla](http://www.comsol.com/sla). All rights reserved.

This Accessibility Conformance Report is provided for informational purposes only. The information contained in this document represents a good-faith assessment of the accessibility of the product as of the date of publication based on COMSOL AB's current understanding of applicable accessibility standards. Because COMSOL AB frequently updates its products and services, this document is subject to change without notice. If you encounter any accessibility issues with our product, please contact us at [license@comsol.com](mailto:license@comsol.com) so we can promptly address them.